

Tech Note : Viator USB HART Interface firmware update

Description

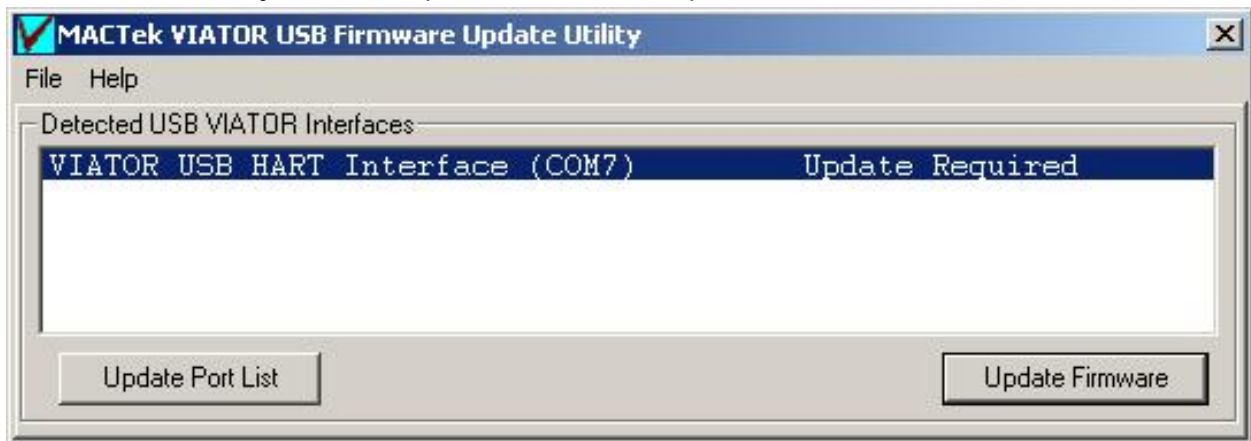
MACTek Universal Viator Installer versions 3.1.6 and newer include an updated USB driver and a firmware update utility for the MACTek Viator USB HART Interface. This firmware update corrects a subtle timing error, present in some units, which can cause communication reliability problems with a few HART capable instruments. The firmware update utility will check your Viator USB HART Interface to determine if a firmware update is required and then allow you to apply the update to those units that need it.

Procedure

Download and install the latest version, 3.1.6 or higher, of the Universal Viator Installer from our website at www.mactekcorp.com.

Plug your MACTek USB Viator HART Interface into an available USB port on your computer and run the firmware update utility from "All Programs – VIATOR files from MACTek – Utilities – Viator USB Firmware Update"

Select the USB Viator you want to update and click the "Update Firmware" button.



The utility will download the updated firmware to your USB Viator and begin the programming process. This process will take about 60 seconds depending on your computer's performance.



The utility will complete and instruct you to unplug the USB Viator if the update process was successful.



The Firmware Update utility will clearly identify units that do not require an update.

